

# Cumbria Landlord Accreditation Scheme

## Q&A



If you rent out property in Cumbria area, you may want to join the Cumbria Landlord Accreditation Scheme (CLAS). By signing up, landlords are committing themselves to maintaining high standards and following good practice in the way they manage their properties. In return, landlords who join can benefit from the incentives on offer.

**Is the scheme operational now?** Yes.

**Who can join the scheme?** Anyone can join the scheme by fulfilling the scheme requirements. Please see NLA accreditation scheme link <http://www.landlords.org.uk/support-advice/landlord-accreditation>. To be a scheme member you need to meet the NLA accreditation guidelines.

**Who will the scheme benefit?** The scheme is likely to benefit those who rent out accommodation in Cumbria.

**Are there any costs to joining the scheme?** There are various levels of scheme membership. Please see link <http://www.landlords.org.uk/membership/private-landlords/1>. You need to have at least the basic level of membership to join the scheme.

**Does the scheme relate to the property or the landlord?** It is the landlord who is accredited not the property. In order to gain the schemes benefits you have to be accredited.

**What are the scheme benefits?** The scheme offers a range of incentives. Some are arranged through the National Landlords Association who administers the scheme on behalf of the Cumbrian districts. It is intended that additional local incentives will be available within the individual Local Authorities as the Scheme develops.

Landlords will be able to access a wide range of educational and developmental resources that will set them apart from other landlords, and provide assurance to tenants that they're dealing with professionals who understand their responsibilities and obligations.

Landlords will be able to use the Scheme logo (at the top of this page) to show they are part of the scheme and this will reassure tenants that they can rent with confidence.

**Can I join the scheme if I don't live in Cumbria?** Yes, you can live anywhere in the world and still join the scheme.

**Is scheme membership voluntary?** You do not have to belong to the scheme to be a landlord, but there may be certain restrictions on where you can rent your property if you are not a scheme member. For example you need to be accredited before you can advertise as a landlord letting to students with The University of Cumbria.

**Who do I contact to find out the specific scheme benefits in my area?** Each local authority has developed their own range of benefits to joining the scheme. These will vary and change with time. For present benefits please contact the housing section of your council.

**Does the scheme have a complaints procedure?** We obviously hope things don't go wrong, however when they do, the scheme does have a complaints procedure. It is administered by the NLA. Please see <http://www.landlords.org.uk/accreditation/complaints-process>

**Who administers the accreditation part of the scheme?** The NLA (National Landlords Association).

To find out more about NLA's scheme <http://www.landlords.org.uk/accreditation/landlords>.

To find out more about the NLA <http://www.landlords.org.uk/membership>.